



Thank You for Your Business

Try On Your Shoes

Please take a moment to try on your shoes indoors on a clean carpeted floor to ensure they fit properly.

Returns must be in new, unworn condition.

Returns and Exchanges

If your new shoes don't fit, or you're just not thrilled with them, you can return them for a refund or exchange (less shipping*). To return your shoes, use the merchandise return form below. Complete the form and include with the returned merchandise.

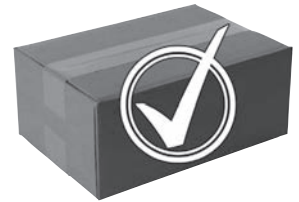
All returns and exchanges must be made within 30 days of your order date. Please read our full return policy at www.bigfootwear.com/refund-exchange-policy.

*Shipping charges are non-refundable.

Returning Your Shoes?

Place your shoes back in their shoe box with all included shoe paper, laces, etc. as they were received by you. We only accept returns on new, unworn merchandise. Hangtags and packaging must be intact for sandals, socks, etc. We do not accept worn returns, or returns without their shoe box.

Do not tape and ship the shoebox itself. Place the shoes back in the original packaging to ship them back to Big Footwear. Returns received with damaged or missing packaging, or shoes that are returned in worn condition will not be accepted.



Products MUST be returned in the condition you received them.

Like Big Footwear on Facebook at www.facebook.com/BigFootwearStore for exclusive coupons & discounts!



Big Footwear Merchandise Return Form

Complete this form and enclose with your return. This form must accompany any returned merchandise.

Questions? Call toll-free 1-877-897-3650

Name: _____ Big Footwear Order Number: _____

Items You Are Returning:

Item # 1

SKU:	Product Description (size, color, width)
Reason for Return/Exchange Details?	

Item # 2

SKU:	Product Description (size, color, width)
Reason for Return/Exchange Details?	

Ship all returns to:
Big Footwear Returns
2052 S. Davis Road
LaGrange, GA 30241

Office Use Only

Questions About Your Order? Call Toll-Free 1-877-897-3650

Customer Service Hours: 9 AM - 8 PM Eastern Time, Monday - Friday